



Minda News



Proud, a gentleman, a ladies man, stubborn!

Memories of Joe O'Toole 5/1/10 – 1/8/03

Joe moved to Minda when he was fifteen years of age.

During his time here at Minda, Joe lived in various units and worked in several jobs, predominantly on the Farm and with the Maintenance department.

Joe was proud of his badge collection. Whenever staff went on holiday, it was always "Nurse, don't forget the badge!". It was amazing how many badges he could get on one cap.

Joe was proud of his appearance and relished being told how smart he looked. He was a bit of a ladies man, with quite a few ladies around campus claiming him as their boyfriend. Everyone knew though, that Josie was always his Number One.

A certain lady used to like her unit to be spic and span, with all shoes left at the door on entering. Joe would often walk in with his work boots on, go to her office, ruffle her immaculate red hair, and say "How you going nursesey?" She loved him.

There were special times of the year that Joe loved, Royal Show Week was one. How many of us can remember looking all over the showgrounds for a new whistle or ring he had to have?

Joe loved music and was so proud of his record collection. Rolf Harris and Vera Lyn were almost worn out when he lived at Repton Road. In more recent times Joe has enjoyed his trips out in the van, going for an icecream with Keith, and not so long ago he was part of 'Secret Men's Business', as it was known, which entailed going for a beer and a chat at the pub!

Joe also liked to make model airplanes with Claire and hung them in his room. He actually asked one of the night staff, a couple of weeks ago to take them down and put them in his bag, because he was 'going home'.

Everyone has their own memories of Joe. Joe passed away peacefully on 1/8/03 in Craven House. He will be fondly remembered and missed by all who knew him and all his 'Nursies'.

A Family's Vision



We would like to acknowledge the generosity of Jo and Olga Fassina and their family in assisting Minda to provide quality community housing to people with high support needs.

In the mid 90's the Fassina family purchased a house in Tarlton Street, and entered an agreement with Minda that provided for a gradual handover of the property and ongoing services to their daughter Dallas. This home has operated since 1994 with four other women and assisted us to support our commitment to move people from campus accommodation and from the urgent waiting list.

Jo and Olga Fassina have now donated Tarlton Street to Minda Incorporated. Refurbishment work will commence very soon and Dallas and her housemates will move in within a six month period.

We gratefully acknowledge the opportunities that have been provided due to the financial support and vision of the Fassina family.



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Destination Excellence

President's Column

Roy Arnold



The Annual General Meeting (AGM) of the Minda Association is, as I'm sure is known to you by now, on Sunday 19 October 2003 and is to be combined with a Family Day which will give you two good reasons to visit us on that day.

There are two major items on the agenda that day in addition to the usual business of an AGM.

The first of these is the election of three Minda Association Board Members.

Jackie Masters has been an active contributor to Minda for many years, and for the last few years, a very good Board Member. Unfortunately, and much to her regret, her health does not allow her to continue, and I will take this opportunity to express my thanks to Jackie on behalf of both the Board and myself for all she has done for us.

There are two other vacancies. Steven Bernath and me, having served our two year term, are eligible for re election and will be making ourselves available. We have both enjoyed being Members of the Board representing the Minda Association and have been privileged to

be part of the Minda team. It is our wish to continue to be of service to Minda.

Of course, any Member of the Association is eligible to stand for election and we would welcome applications from anyone who has the commitment and capability to contribute. Applications are to be sent to the CEO, Phil Martin, by 10 October and should be accompanied by a brief CV giving the background of the individual and the reasons for wishing to become a Member of the Minda Association Board.

The other major matter that lies before us for consideration is that of the updating of the Rules of Minda. Those who attended the mid year Association Meeting would recall the discussions that we had then and the constructive input that was put forward by members of the Association, and also that it was the Board's intention to put the Board's recommendations on changes to the Rules to the Annual General Meeting.

The Work by the Rules Committee of the Board since then has highlighted the fact that there is still significant work to be done before changes can be approved by the Board and recommendations made to the Association. It is also essential that

consultation be thoroughly carried out with the Reference Group, and while this process is well underway, there is still much to be done. I thank the Reference Group for their participation in the process so far.

While the issue of changes to the Rules is a very important one, it is even more important that any review is researched thoroughly, and that all stakeholders get the opportunity to participate. Getting it right but not being over hasty. The Board's plan now is to update members of the Association at the AGM with progress to date, and look to making final recommendations early next year.

Finally, I am pleased to report that our Park Holme Respite Service, which was initially delayed due to negotiations with the Marion Council, is at last under way with the building framework up and expectations of completing the building work by December. This will give us much needed respite capacity in the area which will accommodate up to five clients and most importantly, meet an unmet need for service. This is what Minda is really all about.

I look forward to meeting with you at the Annual General Meeting and trust the weather will be kind to us that day.

from the Chief Executive Officer

Philip Martin



In my previous articles in the Minda News I highlighted the major financial issues that we have been facing and the tough decisions that we had to make over the last 12-18 months to maintain service levels. I am pleased to report that the early signs of the results of these decisions are good.

We finished the financial year with a performance ahead of the budget figure (a small surplus) and have set a budget with no deficit for the present financial

year. Although the budgets are very tight, and we could always do more and perform better with more money, we are progressing in a responsible manner to continuously improve our services to clients.

We continue to have an excellent working relationship with the Disability Services Office, the Intellectual Disability Services Council and the Commonwealth Department of Family and Community Services and Aged Care. The acceptance of our strategic directions and business plans by officials from these departments greatly assists in our implementation of top quality services and to the continuous improvement of programmes.

The Pat Kaufmann Centre was recently re-accredited as an aged care facility for three years and received a pass in 44 out of 44 areas of assessment. This excellent result came from hard work and commitment from all departments and is great news for service quality.

We have recently bought an office on South Road to enhance the profile of our Respite Care / Outreach / Job Placement and Independent Support Service teams. This initiative will improve accessibility for clients and families as well as providing staff with a better work environment and save us money in rental of premises. We aim to open the offices within three months.

I hope to see you all on 19 October.

New Respite House

Building of the much anticipated new children's respite house at Park Holme has begun. The framework has been erected and the house is now taking shape.

Moving all our respite facilities into the community has been an aim of Minda for many years. When completed, the new children's respite house in Park Holme will finalise that aim.

The five bedroom house has been specifically designed to meet the needs of the many children who access respite through Minda. Safety, space, ease of mobility and recreation have all been paramount considerations in the planning stages.

The Variety Club of SA and Minda have pooled resources to build the house, with Minda providing the land and Variety Club the building. Rossdale Homes were awarded the contract to build the house which will complement the existing community based respite facilities in Westbourne Park, Mitchell Park and Happy Valley.

Our appreciation also goes to other organisations which have donated funds to assist in furnishing the house: Adelaide Bank, Hotel Care and Bank SA Charitable Funds.

It is anticipated that the house be completed in January 2004.



Artists and Models Dinner

Saturday 19 July was a wonderful evening with around 380 people attending the fundraising dinner at the Donato Reception Centre.

The theme of Artists and Models was particularly successful and the evening commenced with a superb art exhibition by clients at Leverington, with many of their paintings selling before the main auction commenced.

Minda raised more than \$16 000 on the evening, which would not have been possible without the event's many sponsors: BankSA, Mutual Community and Kelly & Co, who purchased tables at the dinner, and the AMP Foundation who donated over \$8 000. We thank them sincerely and all those those who supported the evening. We look forward to seeing you all again, plus many more at next year's event.

PART Training

Students from all areas of Minda assembled recently for an intensive two day Professional Assault Response Training (PART) course.

The philosophy behind PART is that staff members who have developed a systematic approach to the treatment, understating or management of assaultive behaviour are less likely to injure or be injured during an assaultive incident than those who haven't.

PART training consists of an intensive two to three day course and is a combination of theoretical perspectives and physical training. Training is available at various times throughout the year.

PART training has been incorporated into staff training and is in its third year at Minda. Some 200 staff members across Minda have been trained and PART is included in Certificate 3 courses.

John Cech, Symon House



Peter accepting a Certificate of Appreciation from the QA Task Group

Quality Assurance

We are finishing off our Competency Assessments in Minda's Work areas. The whole exercise has been very positively received from both supported employees and staff.

The QA Project Team of Danny Ween, Tony Finch and Chris Pickering have been very pleased with the response and now we have identified the skills needed to make each work site safe and productive.

In three days a huge effort was made by Danny and Tony at Horizon.

More than 1350 individual task assessments were done - it was like a Skills Expo for all! The staff were magnificent and the supported employees put in a fantastic effort. Everyone had a great time.



Cultural Diversity and Best Practice

Minda is currently investigating the needs of clients from culturally diverse backgrounds. How these cultures can be embraced and be a part of clients' lives is an important issue within Minda Services.

What does culture mean to you? The arts, music, foods and wines or carnivals and festivals? Yes, all of these are a part of culture. But more importantly, culture includes religious beliefs, traditions, festivals and an interconnectiveness with families and communities. This is all a part of our own individual makeup - it is a part of who we have been, who we are, and who we will be.

Earlier this year I attended a workshop presented by the Southern Services Reform Group entitled Transcultural Practice Seminar. The presenter, Nyrell Pattel, is a Team Manager with Aboriginal Services at the Parks Community Centre. Ms Pattel's own aboriginality and many years of work in the health system made her an interesting and very informative speaker.

Health systems should be an effective and an inclusive service. Often professionals were not culturally aware or sensitive to Aboriginal clients and created a barrier to provide this service. Ms Pattel gave a couple of examples using people from the workshop, and demonstrated 'an initial greeting' and 'a conversation using Aboriginal language'. The client was greeted in a genuine manner with a confident hand outstretched, face to face greeting and the client was given the opportunity of choice of where to meet, eg, at a coffee shop, a seat in the park or in their own home, to avoid the threatening environment of a government office. Also included was why you need to meet with this person and asking if they agree to meet regarding the matter.

Ms Pattel also explained the Aboriginal Self. The Aboriginal Self is physical, emotional, mental, and spiritual throughout their childhood, adolescence, and adulthood during their past, present and future. The Aboriginal vision and culture is centred throughout all of these areas and interconnected with the land. There is a strong basis of connectiveness of self, family, their community and a connectiveness with each other.

I have conducted a survey about the nationalities of Minda clients in conjunction with the Service Excellence Framework, to promote Best Practice at Minda. I will also produce a resource folder, listing activities and resources available to clients, families and staff, to become more involved with their cultural background. This will assist staff to support each client to be a more active participant, or just enjoy the 'flavours' of their culture, eg, music, videos with different languages or attending cultural festivals as many of us do.

Janet Videon, Parkholme Complex

Clients and Staff Working Together

Consumer Group meetings have been held within Minda for many years. Clients come together to share information and make decisions about the management of Minda services. A Consumer Group Meeting Guidelines brochure has been reviewed and updated to assist staff to support participants of meetings.

Participants at meetings enjoy the social benefits of the group as well as the positive outcomes achieved, which have included

- a Supported Employee in Bright House has recommended an improvement to make her job easier in the laundry. The outcome is that a staff member will purchase an additional hanging rack to make sorting clothing easier. Clients also discussed safe 'Fire Evacuation' procedures and how they can support Rick Selways' fundraising for his famous swim

- at Building Abilities clients use their monthly meetings to learn about upcoming events and plan programs and community outings. Clients would like to visit the Investigator Science Centre, the Coke factory and different clubs. Client choices are incorporated into the program to maximise participation
- clients within the Parkholme community complex complained of a lack of street lighting near their home and voiced the problems that they encountered. The Accommodation Manager responded with a letter to the Marion City Council. The Council liaised with ETSA and within two to three months the problem was fixed
- clients in Champion viewed and discussed the new Draft Consumer Friendly Minda Incorporated Strategic Directions. Participants were consulted about the document and agreed that "...the writing was big

enough and the pictures looked good." New Consumer Friendly EXIT signs were also discussed and everyone said they were helpful

- the Tutti Ensemble Holdfast Choir has developed a sub committee. Clients discuss performances and their enjoyment of the Choir. They will also participate in a pictorial ballot process to elect a new client representative for the Tutti Ensemble Board, and
- the Pines Club is the Consumer Group for the Social Club. At this meeting clients decide on new purchases that have included a new stereo and disco ball.

Clients and staff also discuss the Minda Family Fun Day, cultural issues, personal requirements, workplace improvements and changes to services. Staff aim to continuously improve the process in order to provide a responsive service where clients feel that their input is valued and they are listened to.

Kon (centre) with Frida and Arthur receiving gifts for his Name Day celebration in May.



Jackson Pollock on Wheels!

Jason Ford is a 23 year old Artist who is a client of Building Abilities. Jason started painting in 1998 whilst a student of Regency Park School and his passion for painting has grown ever since.

Jason paints in a colorful, abstract style and often employs the wheels of his wheelchair as a way of applying paint to canvas, a technique that has earned him the title of 'Jackson Pollock on Wheels'.

Jason held the first exhibition of his work in 1999 at the Swanky Canvas Youth Art Exhibition and has subsequently exhibited his work at the 2000 High Beam Festival and the 2001 and 2002 *Experiments in Abstract* exhibitions run by Minda Incorporated.

Jason's most recent exhibition was held at the Disability Resource Centre (DIRC) in the city. Norma Jeane Ohlsson who has mentored Jason as an artist for several years now, started the ball rolling when she read an article in which

DIRC were offering exhibition space to artists with disabilities.

"Norma Jeane mentioned to me that there was exhibition space available and asked if I would be interested in displaying some of my paintings, I said we should go for it!" recalls Jason.

Through their joint efforts and the generous spirit of the people at DIRC, ten of Jason's paintings were exhibited during May and a number of Day Centre and Lifestyle Service Day Options clients visited DIRC to see Jason's work.

This exhibition was an outstanding success as Jason sold all of his exhibited paintings. If his art career continues at this rate it won't be long before Jason has paintings hanging in galleries around the country. Top effort Jason !

Celebrating Cultural Diversity in Bright House

Kon celebrated his Name Day in May with his special Greek friends, Frida and Arthur. Kon has had a busy year, attending the Glendi Greek Festival and a Greek music night at the Space Theatre.

Kon enjoys any events that reflect his Greek heritage and staff support him with his radio tuned to a Greek radio station and by greeting him with "Vasou" (meaning hello or goodbye in Greek). Key Greek words are also located on a chart in his unit and in his Lifestyle Option.

Frida who works in Bright House as a Residential Support Worker, volunteers her time to take Kon home so that he can enjoy a Greek family atmosphere and delicious traditional food. Kon always looks forward to these occasions.

Mary Crawford, Bright House

Service Excellence Framework

The Service Excellence Framework was developed to assist organisations to plan and implement services of a high standard. Since its introduction, Minda executive and staff have continued to work steadily to improve services for clients, employees, families and staff.

Staff have participated in information sessions and task group meetings to plan and implement new initiatives at Minda. This will fulfil the requirements of the Minda Incorporated Strategic Directions and Service Excellence Framework objectives.

Good communication at Minda is the key to success to ensure that managers and staff members learn about quality assurance improvements and implement a high standard of service delivery.

Benefits for Clients, Employees and Families

Minda aims to use the framework to improve services and promote continuous improvement strategies throughout the organisation. Positive outcomes for clients, employees and families have included

- the development of a consumer friendly version of the Minda Incorporated Strategic Directions to assist staff to consult with clients and employees about key strategies and objectives
- the review and improvement of the Parent and Friends' Information Booklet
- promoting policies and procedures that provide staff with guidelines for implementing best practice. This enhances service delivery on a daily basis
- promoting consultation and working together principles that facilitate the achievement of individual needs and organisational objectives
- raising the awareness of staff to recognise the needs of clients/employees and family members from non English speaking backgrounds
- improving Consumer Group processes and updating brochures to promote consistency across services
- promoting consumer friendly resources to maximise client/employee safety with fire evacuation procedures and exit signage
- planning improvements to client/employee files to improve confidentiality and streamline filing systems
- planning improvements to managing compliments, complaints and suggestions, and
- endorsing the use of standardised documents to ensure quality client/employee support and consistent recorded information.

Future Plans

Services throughout Minda are working toward a common goal of providing a high standard of service excellence. This is an ongoing process. In particular Minda is aiming to

- pass an external audit
- ensure all staff are familiar with the Service Excellence Framework, and
- encourage discussion of Service Excellence Framework issues at Consumer Group Meetings.

If you would like more information about the Service Excellence Framework you can contact Judi Carpenter on 8422 6242 or via Email art@minda.asn.au.

Some fifty Rotarians and Minda staff attended the annual Glenelg Rotary Awards held at Minda. These Pride of Workmanship Awards are awarded to both an individual staff member and a department of Minda in recognition of their service, and this year congratulations go to recipients Jill Manuel from Bright House and the Laundry/Sewing Room.

Glenelg Rotary Awards

Jill Manuel

Jillian Manuel commenced employment at Minda on 26 January 1978.

Jill worked as a care worker in a number of houses including Symon and Crawford. Jill transferred to Symon where she was the Deputy Charge Nurse until June 1984 when she requested, and received, a transfer to Fisher as Deputy Charge as she wanted the opportunity to gain experience working with clients with more dependent needs.

After fifteen months Jill applied for the position of Charge Nurse in Fisher. In line with a restructuring of Accommodation Services Jill was appointed to a Unit Manager position in Fisher in May 1988.

During this time Jill implemented a number of initiatives to improve the service delivery to people with high support needs. She wrote the original proposal to split Fisher into two, and open Galway under a new service model, recognising that there were two distinct service models required at the time to meet the needs of the then Fisher clients.

Later Jill worked with the Unit Manager of Martin, Marco Iammarino, and identified the need to split the Fisher group again into Frail Active and Frail Passive. Much of the conceptual work that Jill and Marco did at this time is coming to fruition in the current refurbishment of Waterhouse.

In 1998 Jill accepted a transfer to Bright as Unit Manager to oversee refurbishments to the building. In conjunction with the team at Bright and the Resource Teams Jill identified the individual needs of clients and set up four separate functional units within the refurbished Bright to provide specific service models for clients.

Jill has shown a distinct ability to identify and provide the special support required for people with both intellectual and physical disabilities, not only at Minda, but also externally through her university contacts.

Jill has demonstrated wonderful staff management skills; she is strong, but fair, and has afforded all staff the same opportunity and respect. Jill has high expectations of herself and staff with whom she works to provide the best service possible to the clients living at Minda.

In recent years Jill has visited visiting Vietnam and developed a strong relationship with an orphanage in the country. Jill has sponsored a young girl with intellectual disability who lives at the orphanage and has taken educational toys and materials to the orphanage when she visits.

Jill Manuel has given 25 years of dedicated and inspirational service to Minda. She is highly regarded by clients, staff and families alike, bringing that special "clients at heart" touch to everything she touches and everything she says.

We feel Jill is a very worthy recipient of the Rotary Award.

Laundry/Sewing Room

Minda Incorporated has had a Sewing Room for at least 94 of its 105 years. It originally operated as a sheltered workshop with a large workforce, manufacturing clothes for clients to wear. Today, the availability of affordable clothing and individual choice for clients has brought about major changes in how the Sewing Room functions.

Currently there are two full time staff, Theresa and Lorraine, with three supported workers. The majority of the tasks undertaken by the Sewing Room include mending, altering new clothes to a perfect fit, making and repairing linen, recycling fabric and linen and supervising accommodation staff with the marking machine. (All items of clothing are marked with the client's name and a number representing the accommodation unit.)

The busy team completes many tasks including construction of repairs for the Physiotherapy Department,

Hydrotherapy, Aged Care and assorted special needs as well as curtain making.

Many pleasures come from their work: seeing a client well dressed when off the rack clothing will never fit them or to make matching soft furnishings and see their bedroom decor personalised. This small group of people contributes a very important and worthwhile position in Minda's 'tapestry' of quiet achievement. They are the stitches that hold us together - well done!

The Sewing Room is an integral part of the Laundry, which is run by Brenton Baker with a team of ten employees, and twenty supported employees. Brenton manages these areas to produce a consistent and high quality service, so much so he was honoured as South Australian Launderer of the Year and represented the state in the national competition in Canberra. The Laundry and Sewing Room as a team has elevated the services it provides to Minda to a level that other commercial laundries externally could only wish they could provide. The Laundry processes ten to twelve tonnes of clothing, sheets and towels each day.

Over the last three to four years the Laundry team has developed training schedules to expand and challenge the skills of the supported employees. The success of this is evidenced in the majority of supported employees who have mastered multiple tasks and a variety of equipment use and captured their long term attention and who are now enjoy going to work. The Laundry and the Sewing Room have been utilising and remanufacturing worn and damaged towels, sheets and clothing into other essential items that are used widely in the units by staff and clients, saving us many dollars in purchasing.

Denis Buratto

Volunteers

Well deserved recognition

Colleen Dennehy

To look at the volunteer history of Colleen, I had to go way back. Long before my records, current and archived, existed. So I asked staff both current and former for a comment on the mother of a client at Minda.

Colleen came to Minda as a volunteer 1969, the year Abbey Road was released. I was eleven years of age - now I'm 45! So for most of my lifetime Colleen has been a volunteer at Minda.

The Dennehy family searched the world for a supportive home for Jerome, and since 'finding' Minda, have been involved in all aspects of Minda life. Colleen was a keen supporter of staff and a driving force behind the parents' group, always willing to lend a hand with fundraising events and client activities.

In the 70's Colleen started the clothing pool, with all funds raised going to many Minda client projects, and to this day she is as active as ever, with energy and enthusiasm many a younger person just could not match.

If you are near Colleen you will be 'roped in' to giving your time for this or that project - and what fun you'll have!

Colleen's favourite quote is "I'm growing old disgracefully!" If I am able to care,

have as much energy, believe in what I'm doing and be as generous with my deeds as Colleen has been, I will be happy to be growing old disgracefully as well.

I was fortunate in November 2000 to have the rare privilege of being able to thank an outstanding volunteer for her contributions to the staff and clients of Minda. The result of this opportunity was the awarding of a Centenary Medal to Colleen on 18 July for her magnificent contribution to Minda.

In her usual way, I heard Colleen telling her support group it was for all of them.

The staff and clients of Minda say thank you and congratulations, Colleen!

Maureen Gilbertson

Maureen Gilbertson was recently awarded an Order of Australia Medal (OAM) for her coordination of services to the intellectually disabled. She has run activities for clients at Minda for more than forty years and has now been formally recognised for her wonderful work.

Originally Maureen and some other women from the Lutheran Church organised outings for Minda clients, however, with the increasing support needs, activities are now held on the Brighton Campus. Maureen

commented that there was "... a small group of Minda clients who came from Lutheran families...and the ladies of our church used to visit them at Minda". This care then extended to non Lutheran clients.

Originally held in Verco building, the ladies would collect the clients from around campus, bring all of the food for afternoon tea and run the whole program. "Nothing was too much trouble for Maureen", says Val from Seniors Leisure, but now staff are there to provide extra support.

Now known as The Lutheran Afternoon on Wednesdays, the ladies conduct a small religious service on a level the clients understand, as well as prayer and readings. This is then followed by craft regarding readings and afternoon tea. Around 25-30 clients from Seniors Leisure regularly attend the afternoon and Maureen has four or five helpers.

"The clients love it" she says, "When we walk into the room they break out into a huge applause." This is echoed by the staff, who appreciated her dedication and support to Minda.

Thank you Maureen!

Rick Selway, Volunteer Coordinator

Waterhouse Complex

In late June an afternoon tea was held to mark the official formation of the Waterhouse Parents & Friends group. This group is an amalgamation of the Fisher and Martin parents' groups.

Phil Martin, CEO, attended to thank the groups for their long years of successive fundraising and the immense support they have given to Martin and Fisher clients and staff.

Diane Kauffman celebrated her 50th birthday on 24 August 24. Some forty friends and family attended the afternoon tea party. Everyone had a fun time with entertainment supplied by Mac McLoud singing "Jake the peg" and "If I were a rich man"?



Colin Roocke, Ron and Dorothy Berg chatting with Phil Martin at a special thankyou afternoon tea



Joan and Lawrie assist Diane to cut her 50th birthday cake

Shout for Joy!

For several years now we have participated in Shout for Joy church services at Brooklyn Park Church of Christ and this year the third Shout for Joy Camp was attended by some fifty people, including twenty clients from Minda, carers and volunteers.

Friday 18 July

Everybody was excited as we packed the vehicle and it was not long and we were on our way to Victor Harbor. On arrival we unpacked the van and then sorted out where everyone was going to sleep. After supper and singing in the hall, most people were happy to go to bed.

Saturday 19 July

A good night's sleep was had and everyone was keen to be involved in the day's activities: games in the hall after breakfast and a drive to the Esplanade where we took a ride on the horse tram to Granite Island after lunch. While on the Island some of the group went for a walk, including Greg Evangelou, who walked with me to the top of the stairs to admire the view. The kiosk proved once again to be one of the main attractions where chips, icecream, sweets and drinks were purchased.

In the evening we joined 42 people from Potters Clay, a similar group to Shout for Joy run by the Victor Harbor Church of Christ, for a delicious meal and we all went into the hall for songs and teaching. After the Potters Clay group left we had supper and retired to bed. We had had a busy and enjoyable day.

Sunday 20 July

A morning Shout for Joy service was held after breakfast, which gave everyone the opportunity to participate. During the story of Moses, Douglass Munnich was asked to play Moses, and that he did with great pride and sincerity.

After a barbecue lunch we drove to the Victor Railway Station for a ride on the Cockle Train. Warwick Smith had been waiting since the time he left on Friday for this ride. We had booked our own carriage right next to the locomotive. The trip to Goolwa was great and when we arrived we found the monthly market was open. Des Weeden and Caroline Palmer found a small stall selling watches and Kathy Lewis purchased a postcard for her Mum. After the train ride back we boarded the vehicles and drove back to Brighton after a very enjoyable holiday.

It was indeed a pleasure for the support staff to see everyone having such an enjoyable time.

The camp could not have been possible without the people from the Brooklyn Park Church of Christ who organised and managed the camp. My wife Judy and Debbie Hepworth, both volunteers, were also the caterers.

Ian Morphett, Burnell House

Family Day and AGM Combined

The Annual General Meeting will be held on Sunday 19 October, commencing at 10 30am in the Recreation Hall at Verco, followed by the Family Day commencing at 12 00 noon.

This year's Family Day will be held in the afternoon so that country parents and friends will be able to attend one event instead of two in one month. It will be a similar event to that held last year with the added bonus of more involvement by the units which will sell everything from art and craft to pot plants. We look forward to seeing you all on 19 October.

Partnership rewarded

Richard McGrath has been awarded the 2002 Thompson Tregear Leisure Management Consultants' Prize in recognition of Excellence in an Applied Project as part of the Bachelor of Applied Science (Recreation Planning and Management) program at the University of South Australia. Richard was presented with his Award at the 2002 March graduation ceremony.

Richard was co ordinator for a project involving the refinement and further development of a Client Satisfaction with Services process for recreation opportunities offered by Minda Incorporated's Leisure Options staff and volunteers. The project has established a close working relationship between Minda Incorporated and the University of South Australia. The project includes second year students studying recreation planning and management and is set to be repeated for the third year in the second half of 2003.

Leisure Options' staff Michael Taylor and Nikki Zerella co ordinate the project in association with Gary Crilley who is the Program Director of the Recreation Planning and Management degree at the University of South Australia.

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