



Strategic Plan 2009 - 2012

Vision

Giving you choice and supporting you to do things that you want to achieve.

Mission

Creating a place where you can choose what you want to do, with the level of support you need.

How will we do this?

Goal 1 SUPPORT

- i. Making sure that all Minda services are good, safe and help you to make choices for yourself.
- ii. Making sure that our buildings and workplaces are well looked after.
- iii. Asking if you, family members and employees are happy with the services you get at Minda.



Goal 2 SAFETY

- i. Providing a safe place for everyone at Minda
- ii. Checking that each service does a good job and makes plans so that bad things don't happen to you or your belongings.



Goal 3 STAFF

- i. Getting as many good people as we can afford to work at Minda, so that you get the services you need.
- ii. Helping everyone to get the help they need and to learn how to do things better.



Goal 4 LOOK AFTER MINDA

- i. Making sure that Minda's money is looked after and used to make services better for you, now and in the future.
- ii. Making sure that the land and things that Minda owns are looked after properly.
- iii. Making sure that we play our part in looking after the world.



We Can Do It